

Vitamin D: Delay in Testing

Date: September 23, 2019

Due to an unexpected period of downtime with our Vitamin D analyzer, we are experiencing delays in turnaround times for samples from the dates of 9/10/19 to 9/17/19. At this point we are up and running again with our standard turnaround times for all new incoming samples and plan on catching up with all testing by 9/29/19.

We appreciate your patience as we work both on our internal testing platform to resolve testing issues and subsequent delays in results.

If you have any questions, please contact Dr. Victoria Zhang.

From: Y. Victoria Zhang, PhD, DABCC Vice Chair, Clinical Enterprise Strategy Medical Director of Ambulatory Lab Services Director of Clinical Mass Spectrometry and Toxicology Lab Associate Professor of Pathology and Laboratory Medicine University of Rochester Medical Center Phone: 585-276-4192